

19 December 2024

Executive Headteacher - Ms N Sheppard  
Head of School - Miss K Begley

Dear Parents and Carers

## Parent Feedback and Actions

We are delighted that one-fifth of our parent community responded to our first survey of the year. Thank you for taking the time to share your thoughts. As a school, we are committed to listening, learning, and working collaboratively to address the concerns and celebrate the successes that matter most to you. These surveys will be sent out during the second week back after each half-term, and we look forward to even more responses as the year progresses. Please find below a summary of your feedback and our actions.

### Summary of Feedback

1. Positive Experiences
  - Many parents expressed satisfaction with the school, highlighting approachable staff, a welcoming environment, and specific departments, such as sports, for their excellence.
  - Stories of individual students thriving, making meaningful friendships, and enjoying enriching opportunities brought immense joy to read.
  - The vast majority of parents agree that their child is happy and safe.
2. Key Concerns Raised
  - Bullying: Several parents voiced concerns about bullying, its recurrence, and how it is addressed both in and out of the classroom. However, where bullying had occurred, most parents felt that it had been dealt with effectively.
  - Communication: Many of you shared the need for more timely and consistent responses to queries, clearer guidance on events and activities, and recognition for positive achievements.
  - SEN Support: A recurring theme was the need for improved awareness, training, and action plans to support students with special educational needs.
  - Behaviour and Rewards: There is a desire to balance enforcing discipline with recognising and rewarding consistently well-behaved students.
3. Suggestions for Improvement
  - Increasing the frequency and depth of parents' evenings and reports.
  - Offering a broader range of extracurricular activities, including the arts and design technology.
  - Addressing uniform flexibility, such as allowing shorts for boys in warmer months.

### Actions:

- Bullying Intervention: Over the course of the term, we have ensured more visible staff during unstructured times and students have told us that they find the high visibility jackets very helpful. We are also developing our anti-bullying guidance and reporting processes.
- Communication Improvements: A review of our communication systems is underway to ensure quicker response times and better engagement through platforms like Arbor/Google Classroom.

- SEN Support: We have been implementing a SEND action plan and hope that students and parents will start to feel further benefits of this when we return after Christmas and as the year progresses.
- Celebrating Success: Recognising and celebrating the efforts of all students, especially those consistently displaying positive behavior, will continue to be a focus through end-of-term awards, achievement points, and public acknowledgments. We have given out 58,675 achievement points so far this year but will aim to even more in the Spring term. Further exploration of a reward culture will happen via Student Council meetings.
- Broader Opportunities: We will assess the range of clubs and activities offered and ensure we publicise our offer clearly and broaden it.

We are grateful for your honesty and engagement, which will guide us in making Carisbrooke College the best environment for every child.

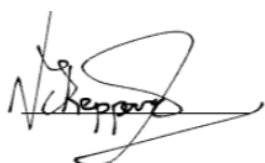
This report has been shared with our newly formed Academy Committee (replacing the IWEF governing board) and they wish to share this message with you:

*Thank you for completing the survey. Your views are important to the Academy Committee in order for us to fully understand your child's experience at the school. It is good to see so many positive responses, but at the same time we recognise there are some areas where aspects of school life are perhaps not as you, or your child, would want them to be. Governors, in conjunction with the school leadership, will be reviewing the lessons learnt from this survey. Richard Bridgford, Chair of Carisbrooke College Academy Committee.*

Thank you again for your continued support. Together, we can ensure our school is a place where every student feels safe, supported, and inspired to "Aspire and Achieve."

I have thoroughly enjoyed meeting parents during this term and look forward to more opportunities to do so, in the new year.

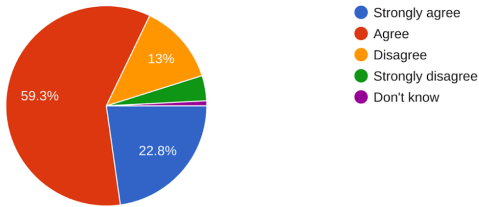
Yours faithfully

A handwritten signature in black ink, appearing to read 'N Sheppard', with a stylized flourish extending from the end.

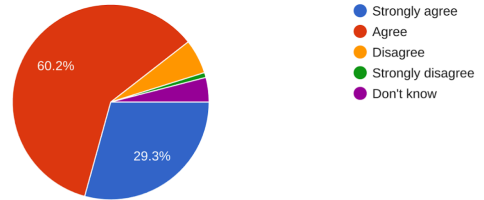
Natalie Sheppard  
Interim Executive Headteacher

# Parent Voice survey November 2024 (123 responses)

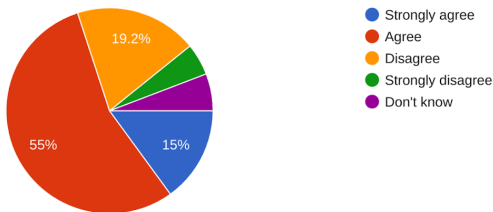
My child is happy at this school.  
123 responses



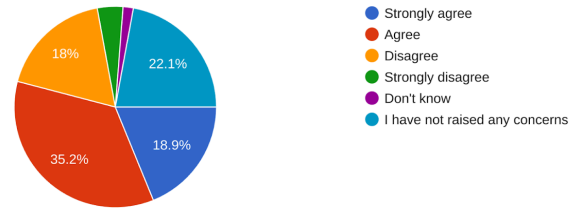
My child feels safe at this school.  
123 responses



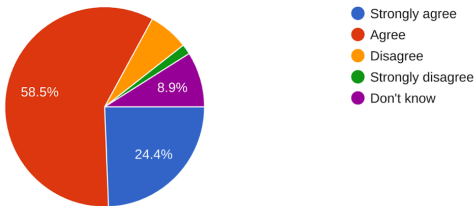
The school makes me aware of what my child will learn during the year.  
120 responses



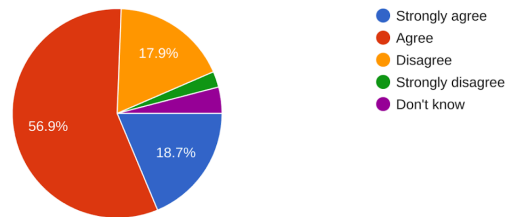
When I have raised concerns with the school they have been dealt with properly.  
122 responses



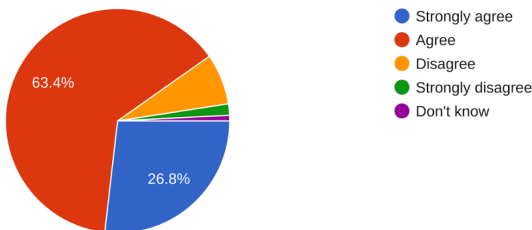
The school has high expectations for my child.  
123 responses



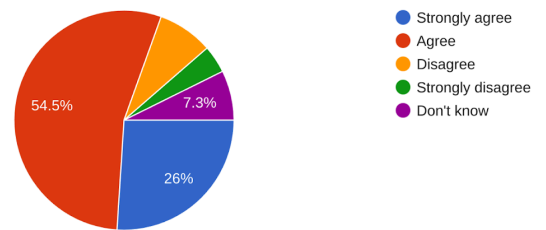
The school lets me know how my child is doing.  
123 responses



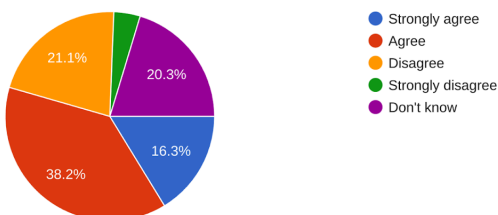
There is a good range of subjects available to my child at this school.  
123 responses



My child can take part in clubs and activities at this school.  
123 responses



The school supports my child's wider personal development.  
123 responses



My child does well at this school.  
122 responses

